

LOOP

Terms of Service

Effective Date: May 30, 2026 · Last Updated: May 30, 2026

These Terms of Service ("Terms") govern your access to and use of the Loop mobile application and any related services (collectively, the "Service") operated by an individual under the name Loop ("Loop," "we," "us," or "our"). By downloading, installing, or using the Service, you agree to be bound by these Terms and our Privacy Policy. If you do not agree, do not use the Service.

1. License to Use the App

1.1 Grant of License

Subject to your compliance with these Terms, Loop grants you a limited, non-exclusive, non-transferable, revocable license to download and use the Service on devices you own or control, solely for your personal, non-commercial purposes.

1.2 App Is Licensed, Not Sold

The Service is licensed to you, not sold. Loop retains all right, title, and interest in and to the Service, including all intellectual property rights therein. You do not acquire any ownership interest in the Service by downloading or using it.

1.3 Usage Rules

Your use of the Service is also governed by the Apple Media Services Terms and Conditions (available at <https://www.apple.com/legal/internet-services/itunes/>) and Google Play's Terms of Service (available at <https://play.google.com/about/play-terms/>), as applicable to the platform through which you download the Service. In the event of a conflict between those terms and these Terms, these Terms control to the extent permitted by the applicable platform.

1.4 Updates

We may release updates to the Service from time to time. Updates may be required to continue using the Service. We are under no obligation to provide any specific update or to maintain any particular feature.

2. Eligibility and Accounts

2.1 Age Requirement

You must be at least 13 years old to use the Service. If you are between 13 and 18 years of age (or the applicable age of majority in your jurisdiction), you represent that your parent or legal guardian has reviewed and agreed to these Terms on your behalf. We do not knowingly permit children under 13 to create accounts.

2.2 Account Registration

You must create an account to access most features of the Service. You agree to provide accurate, current, and complete information during registration and to keep your account information up to date. Each person may hold only one account. Creating multiple accounts to circumvent a suspension or ban is a violation of these Terms.

2.3 Account Security

You are responsible for maintaining the confidentiality of your login credentials and for all activity that occurs under your account. Notify us immediately at support@thelooptravel.app if you suspect unauthorized access to your account. We are not liable for any loss or damage arising from your failure to protect your credentials.

2.4 Account Termination by You

You may delete your account at any time from Settings within the app. Deletion is subject to Section 12 (Termination) below.

3. User Content

3.1 What You Post

The Service allows you to create, upload, and share content including trip posts, photos, captions, star ratings, itinerary entries, comments, replies, destination tags, and world map data (collectively, "User Content"). You retain ownership of your User Content.

3.2 License to Loop

By posting User Content, you grant Loop a non-exclusive, royalty-free, worldwide, sublicensable, and transferable license to use, store, reproduce, display, distribute, and create derivative works of your User Content, solely to operate and improve the Service. This license ends when you delete the content or close your account, except where content has already been shared with others and cannot be fully recalled.

3.3 Your Representations and Warranties

You represent and warrant that: (a) you own or have the necessary rights to post your User Content; (b) your User Content does not infringe the intellectual property, privacy, publicity, or other rights of any third party; (c) your User Content complies with these Terms and all applicable laws; and (d) you have the consent of any identifiable individuals depicted in photos or videos you upload.

3.4 Content Moderation

We reserve the right, but not the obligation, to review, remove, or restrict access to any User Content that we determine, in our sole discretion, violates these Terms or is otherwise objectionable. We are not responsible for User Content posted by other users and do not endorse any User Content.

3.5 Public Content

User Content you post publicly may be viewed by anyone who uses the Service. Even after deletion, cached or shared copies may persist temporarily. Please exercise care when sharing personal information publicly.

4. Acceptable Use

You agree not to use the Service to:

- post content that is unlawful, harassing, hateful, defamatory, obscene, threatening, or that promotes violence or discrimination based on race, ethnicity, gender, religion, sexual orientation, disability, or other protected characteristics;
- post content that exploits or harms minors in any way, including content that sexualizes minors;
- impersonate any person or entity, or falsely claim an affiliation with any person, entity, or organization;
- post spam, chain letters, pyramid schemes, unsolicited commercial messages, or repetitive content;
- distribute viruses, malware, spyware, or any other harmful or disruptive code;
- scrape, crawl, spider, or use automated tools to access, collect, or index data from the Service without our prior written consent;
- attempt to gain unauthorized access to any account, computer system, or network connected to the Service;
- interfere with or disrupt the integrity, performance, or availability of the Service or its infrastructure;
- use the Service for any commercial purpose without our prior written consent;
- use the Service to facilitate or encourage any activity that violates applicable federal, state, local, or international law or regulation;
- reverse engineer, decompile, disassemble, or attempt to derive the source code of the Service;
- remove, alter, or obscure any proprietary notices on the Service.

5. Photos and Device Permissions

Loop requests access to your device's photo library solely to allow you to attach photos to trip posts. We access only the specific photos you actively select and submit; we do not scan, index, or upload your photo library in the background. You may revoke this permission at any time through your device's Settings app, though doing so will prevent you from attaching new photos to posts.

6. Privacy

Your use of the Service is governed by our Privacy Policy, which is incorporated into these Terms by reference and is available within the app and at thelooptravel.app/privacy. By using

the Service, you consent to the collection, use, and sharing of your information as described in the Privacy Policy.

7. Intellectual Property

7.1 Loop's Property

All content, features, and functionality of the Service — including but not limited to the Loop name, logo, design, software, text, graphics, and the selection and arrangement thereof — are owned by or licensed to Loop and are protected by U.S. and international copyright, trademark, patent, and other intellectual property laws. Nothing in these Terms grants you the right to use the Loop name or any Loop trademarks, logos, or trade dress.

7.2 Copyright Infringement — DMCA

We respect intellectual property rights. If you believe your copyrighted work has been infringed on the Service, please send a notice that complies with the Digital Millennium Copyright Act (DMCA) to support@thelooptravel.app including: (a) identification of the copyrighted work; (b) identification of the allegedly infringing material; (c) your contact information; (d) a good-faith statement; and (e) your signature.

7.3 Feedback

If you submit ideas, suggestions, or feedback about the Service, you grant Loop a perpetual, irrevocable, royalty-free, worldwide license to use that feedback for any purpose, without any obligation or compensation to you.

8. In-App Purchases and Subscriptions

The Service is currently free to use. If we introduce in-app purchases, subscriptions, or premium features in the future, we will update these Terms and provide notice in advance. Any purchases will be processed through the applicable app store platform (Apple App Store or Google Play) and will be subject to that platform's terms. We are responsible for providing any paid features; the app store platform is not responsible for refunds or disputes related to our in-app purchases.

9. Third-Party Services

The Service may display content sourced from third-party providers (such as destination images from Unsplash) and may contain links to third-party websites or services. Third-party content and links are provided for convenience only. We do not control, endorse, or assume responsibility for any third-party content, services, or privacy practices. Your interactions with third-party services are governed by their own terms and policies.

10. Disclaimers

THE SERVICE IS PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS WITHOUT WARRANTIES OF ANY KIND, WHETHER EXPRESS, IMPLIED, STATUTORY, OR OTHERWISE, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, AND NON-INFRINGEMENT. WE DO NOT WARRANT THAT THE SERVICE WILL BE UNINTERRUPTED, ERROR-FREE, SECURE, OR FREE OF VIRUSES OR OTHER HARMFUL COMPONENTS.

TRAVEL INFORMATION ON LOOP IS USER-GENERATED AND FOR INFORMATIONAL PURPOSES ONLY. WE MAKE NO REPRESENTATIONS ABOUT THE ACCURACY, SAFETY, LEGALITY, OR COMPLETENESS OF ANY DESTINATION INFORMATION, ITINERARY, OR RECOMMENDATION. ALWAYS VERIFY TRAVEL INFORMATION INDEPENDENTLY AND CONSULT OFFICIAL SOURCES BEFORE MAKING TRAVEL DECISIONS.

11. Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, LOOP AND THE INDIVIDUAL OPERATING LOOP, INCLUDING ANY COLLABORATORS, AGENTS, AND LICENSORS, SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, EXEMPLARY, OR PUNITIVE DAMAGES, OR ANY LOSS OF PROFITS, REVENUE, DATA, GOODWILL, OR OTHER INTANGIBLE LOSSES, ARISING OUT OF OR IN CONNECTION WITH: (A) YOUR ACCESS TO OR USE OF, OR INABILITY TO ACCESS OR USE, THE SERVICE; (B) ANY CONDUCT OR CONTENT OF ANY THIRD PARTY ON THE SERVICE; (C) ANY CONTENT OBTAINED FROM THE SERVICE; OR (D) UNAUTHORIZED ACCESS, USE, OR ALTERATION OF YOUR CONTENT OR ACCOUNT.

IN NO EVENT SHALL LOOP'S TOTAL CUMULATIVE LIABILITY TO YOU FOR ALL CLAIMS ARISING OUT OF OR RELATING TO THESE TERMS OR THE SERVICE EXCEED THE GREATER OF (A) THE TOTAL AMOUNT YOU PAID TO LOOP FOR THE SERVICE IN THE TWELVE (12) MONTHS PRECEDING THE CLAIM, OR (B) ONE HUNDRED U.S. DOLLARS (\$100.00).

THE LIMITATIONS IN THIS SECTION APPLY EVEN IF LOOP HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF CERTAIN WARRANTIES OR LIABILITY, SO SOME OF THE ABOVE MAY NOT APPLY TO YOU.

12. Indemnification

You agree to defend, indemnify, and hold harmless Loop and the individual operating Loop, including any collaborators, agents, and licensors, from and against any and all claims, liabilities, damages, losses, costs, and expenses (including reasonable attorneys' fees) arising

out of or related to: (a) your access to or use of the Service; (b) your User Content; (c) your violation of these Terms; (d) your violation of any applicable law or regulation; or (e) your violation of any rights of a third party.

13. Termination

13.1 Termination by Loop

We may suspend or terminate your account and access to the Service at any time, with or without notice, for any reason, including if we reasonably believe you have violated these Terms or any applicable law. We are not obligated to provide a refund for any unused portion of a paid subscription upon termination for cause.

13.2 Termination by You

You may terminate your account at any time by going to Settings > Delete Account within the app. Deletion is permanent and cannot be undone.

13.3 Effect of Termination

Upon termination, your license to use the Service immediately ends and you must cease all use. We may delete your account data in accordance with our Privacy Policy. Sections 2.2, 3.2, 7, 9, 10, 11, 12, 14, and 15 of these Terms survive termination.

14. Apple App Store — Additional Terms

If you download the Service through the Apple App Store, the following additional terms apply:

14.1 Acknowledgment

You acknowledge that these Terms are between you and Loop only, not with Apple, Inc. Apple is not responsible for the Service or its content. Apple has no obligation to furnish any maintenance or support services for the Service.

14.2 Scope of License

The license granted to you for the Service is limited to a non-transferable license to use the Service on any Apple-branded products you own or control, as permitted by the Usage Rules set forth in the Apple Media Services Terms and Conditions.

14.3 Maintenance and Support

Loop, not Apple, is solely responsible for providing maintenance and support services with respect to the Service, as required under applicable law or set forth in these Terms. Apple has no obligation whatsoever to furnish any maintenance and support services with respect to the Service.

14.4 Warranty

In the event of any failure of the Service to conform to any applicable warranty, you may notify Apple, and Apple will refund the purchase price (if any) for the Service to you. To the maximum extent permitted by applicable law, Apple will have no other warranty obligation whatsoever with respect to the Service, and any other claims, losses, liabilities, damages, costs, or expenses attributable to any failure to conform to any warranty will be Loop's sole responsibility.

14.5 Product Claims

Loop, not Apple, is responsible for addressing any claims by you or any third party relating to the Service or your possession and/or use of the Service, including but not limited to: (a) product liability claims; (b) any claim that the Service fails to conform to any applicable legal or regulatory requirement; and (c) claims arising under consumer protection, privacy, or similar legislation.

14.6 Intellectual Property

In the event of any third-party claim that the Service or your possession and use of the Service infringes that third party's intellectual property rights, Loop, not Apple, will be solely responsible for the investigation, defense, settlement, and discharge of any such intellectual property infringement claim.

14.7 Third-Party Beneficiary

You acknowledge and agree that Apple, Inc. and its subsidiaries are third-party beneficiaries of these Terms, and that, upon your acceptance of these Terms, Apple will have the right (and will be deemed to have accepted the right) to enforce these Terms against you as a third-party beneficiary thereof.

14.8 Export Compliance

You represent and warrant that: (a) you are not located in a country that is subject to a U.S. Government embargo or that has been designated by the U.S. Government as a "terrorist supporting" country; and (b) you are not listed on any U.S. Government list of prohibited or restricted parties.

15. Google Play — Additional Terms

If you download the Service through Google Play, these Terms are between you and Loop only. Google LLC is not a party to these Terms and has no obligation to provide maintenance, support, warranty, or product claims for the Service.

16. Governing Law and Dispute Resolution

16.1 Governing Law

These Terms are governed by and construed in accordance with the laws of the U.S. state in which Loop's operator is primarily located, without regard to conflict of law provisions. The United Nations Convention on Contracts for the International Sale of Goods does not apply to these Terms.

16.2 Informal Resolution

Before filing any formal legal claim, you agree to contact us at support@thelooptravel.app and attempt to resolve the dispute informally for at least 30 days. Either party may pursue formal action if the dispute is not resolved within that period.

16.3 Arbitration

Any dispute, controversy, or claim arising out of or relating to these Terms or the Service that cannot be resolved informally shall be settled by binding arbitration administered by the American Arbitration Association (AAA) under its Consumer Arbitration Rules, except that either party may seek injunctive or other equitable relief in any court of competent jurisdiction for claims involving intellectual property or unauthorized use of the Service.

16.4 Class Action Waiver

TO THE EXTENT PERMITTED BY LAW, YOU WAIVE ANY RIGHT TO BRING OR PARTICIPATE IN A CLASS ACTION, CLASS-WIDE ARBITRATION, OR ANY OTHER REPRESENTATIVE PROCEEDING AGAINST LOOP. CLAIMS MAY ONLY BE BROUGHT IN YOUR INDIVIDUAL CAPACITY.

16.5 Jury Trial Waiver

TO THE EXTENT PERMITTED BY LAW, EACH PARTY WAIVES ITS RIGHT TO A JURY TRIAL FOR ANY CLAIM ARISING OUT OF OR RELATING TO THESE TERMS OR THE SERVICE.

17. Changes to These Terms

We may modify these Terms at any time. When we do, we will post the revised Terms within the app and update the effective date above. For material changes, we will provide at least 30 days' advance notice via an in-app notification or email. Your continued use of the Service after the effective date of the revised Terms constitutes your acceptance. If you do not agree to the revised Terms, you must stop using the Service and delete your account.

18. General Provisions

18.1 Entire Agreement

These Terms, together with the Privacy Policy and any other agreements expressly incorporated by reference, constitute the entire agreement between you and Loop regarding the Service and supersede all prior understandings.

18.2 Severability

If any provision of these Terms is found invalid or unenforceable, that provision will be modified to the minimum extent necessary to make it enforceable, and the remaining provisions will remain in full force.

18.3 No Waiver

Our failure to enforce any right or provision of these Terms does not constitute a waiver of that right or provision.

18.4 Assignment

You may not assign or transfer any rights or obligations under these Terms without our prior written consent. Loop may assign its rights and obligations under these Terms without restriction, including in connection with a sale or transfer of the business.

18.5 Notices

We may send notices to you via the email address associated with your account or via in-app notifications. Notices to Loop should be sent to support@thelooptravel.app.

18.6 Force Majeure

Loop will not be liable for any delay or failure to perform resulting from causes outside our reasonable control, including acts of God, war, terrorism, cyberattacks, pandemics, labor disputes, or government actions.

19. Contact Us

If you have questions about these Terms, please contact:

Loop

General: media@thelooptravel.app

Legal: support@thelooptravel.app

Privacy: support@thelooptravel.app